

ERP System Outsourcing

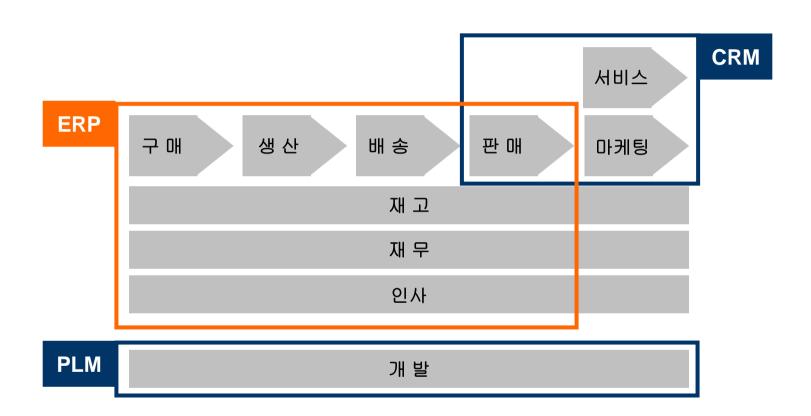
March 27, 2004



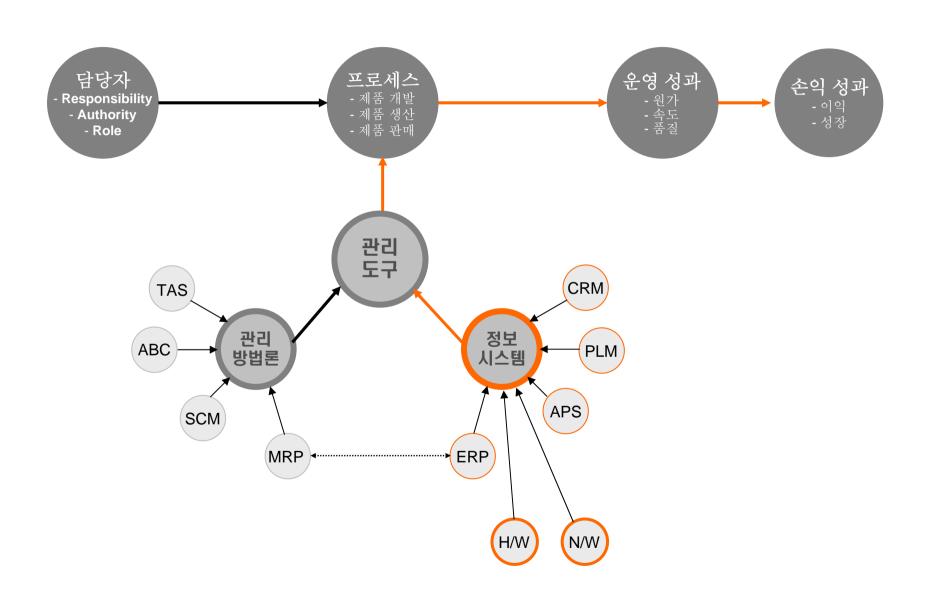
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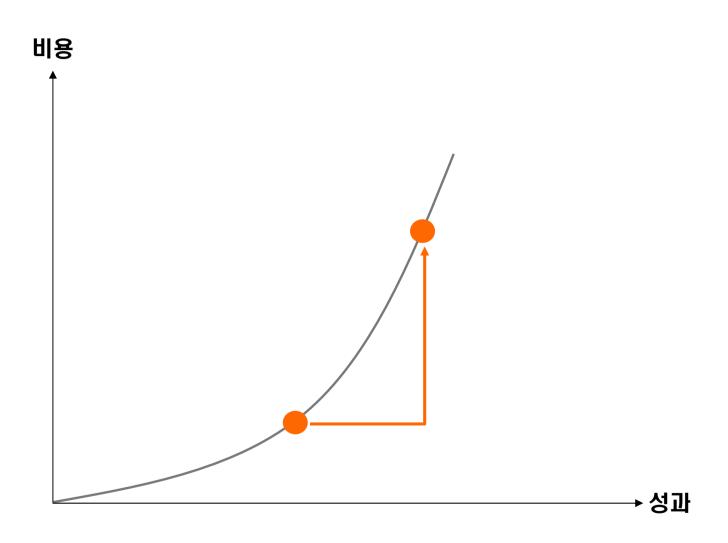
Enterprise System의 구성



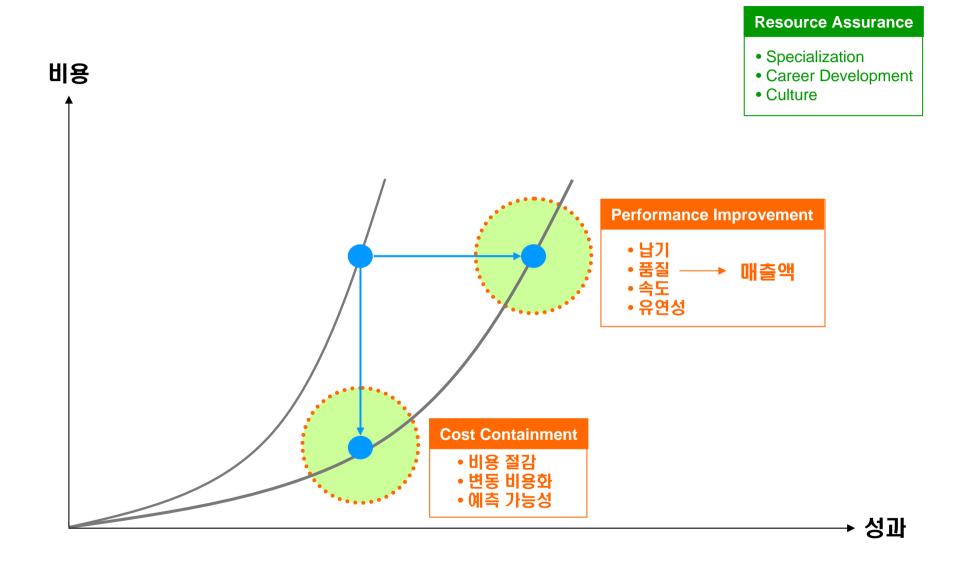
정보시스템의 역할



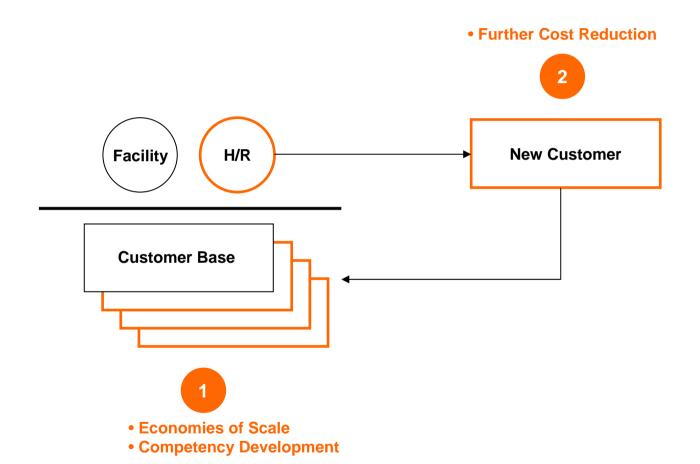
Cost & Performance Trade-Off



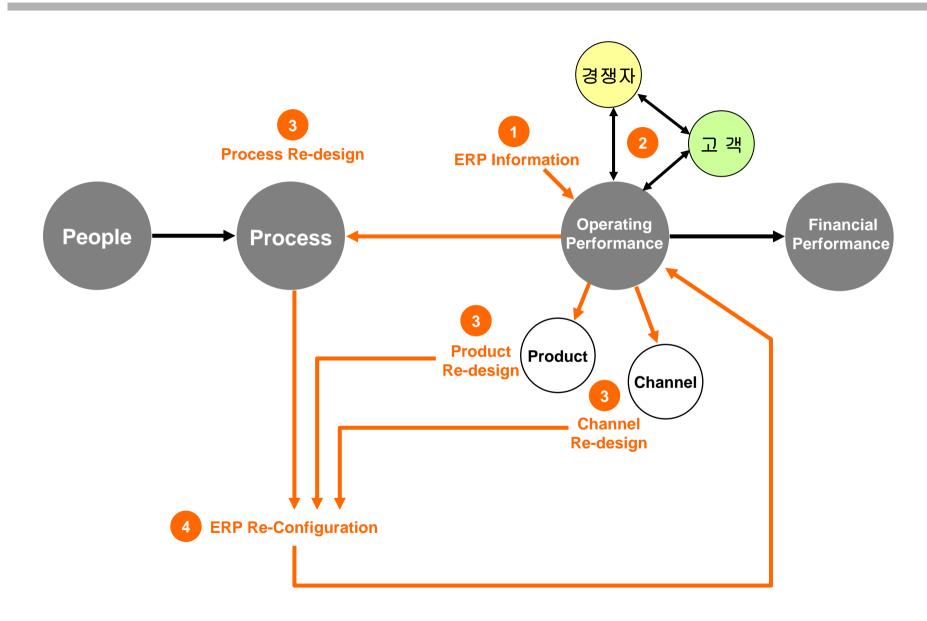
ERP Outsourcing의 목적



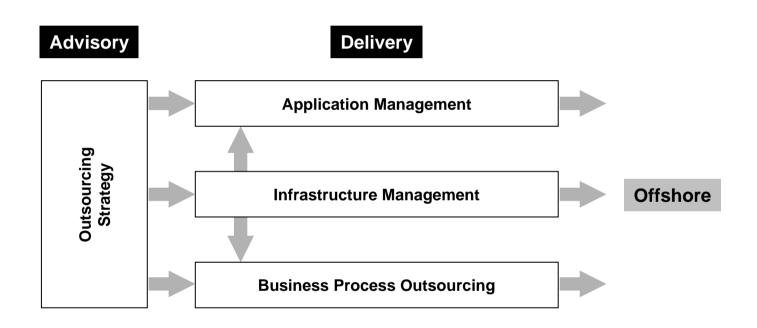
Cost Containment



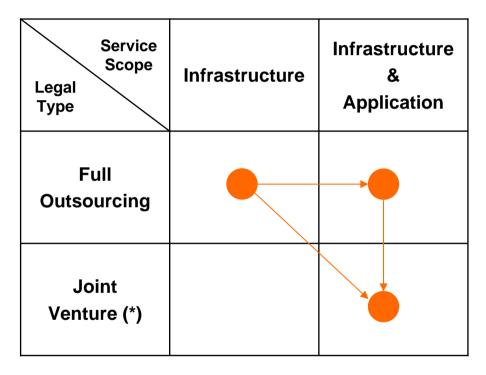
Performance Improvement



IT Outsourcing Service Offerings

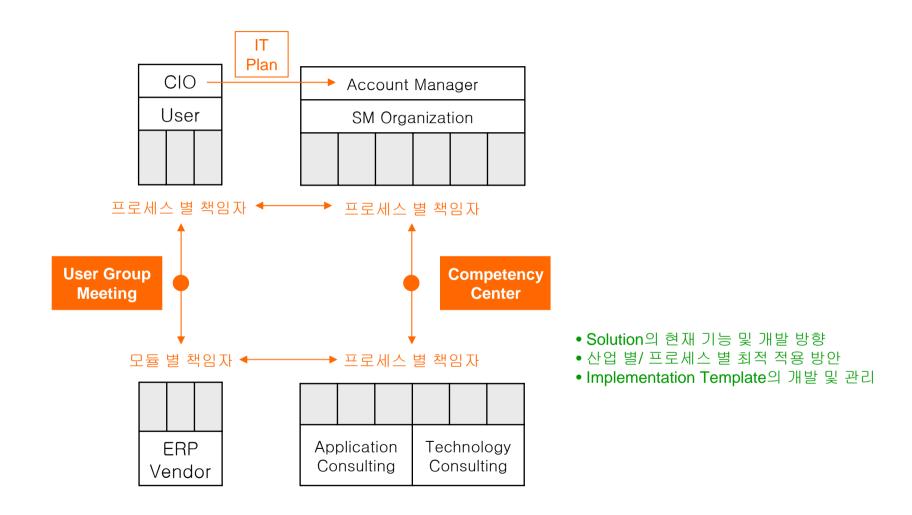


IT Outsourcing Business Model



(*) Risk Control, Capital Gain

ERP Outsourcing Organization



ERP Outsourcing의 실행과정

Transition

- Facility
- Equipments
- Personnel
- Contract
- Risk Management
- Business Continuity
- Job Security

Migration

- Service Quality
- Cost Reduction
- Governance
- Personnel Development

Recurring Service

- SLA
- Pricing

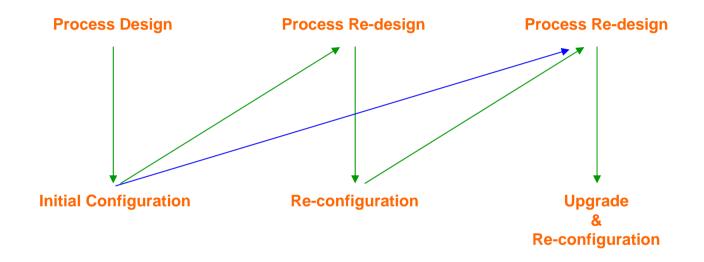
• Roll-Back

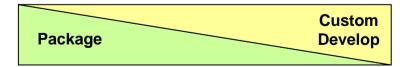
ERP Outsourcing의 성공 요인 []]

Outsourcing Business Business Capability Management Capability **Outsourcing Service** Domain Knowledge Problem Solving Skill **Enterprise System** Process Knowledge Solution Knowledge Project Management Demand Management

ERP Outsourcing의 성공 요인 (II)

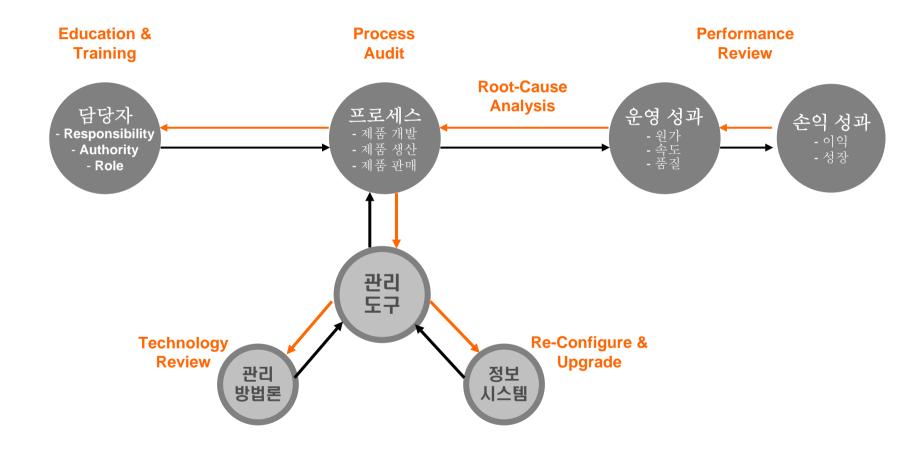
Overcoming Inertia





ERP Outsourcing의 성공 요인 (III)

Intimate Innovation



IT Doesn't Matter, Nicholas G. Carr, Harvard Business Review, 5/2003